



Progressive Share Brokers Pvt. Ltd

Escalation Matrix – Research Analyst

Details of Designation	Contact Person Name	Address where the physical address location	Contact no.	Email id	Working hours when complainant can call
Customer care	Hemant Chile	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 259	support@progressiveshares.com	Monday to Friday 9 am to 5 pm
Head of Customer care	Harikrishan Patel	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 258	hari@progressiveshares.com	Monday to Friday 9 am to 5 pm
Compliance Officer	Mamatha Poojari	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 243	compliance@progressiveshares.com	Monday to Friday 9 am to 5 pm
CEO	Aditya Gaggar	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 200	aditya@progressiveshares.com	Monday to Friday 9 am to 5 pm
Principal Officer	Ashok Verma & Poonam Sanghavi	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 248	ashok@progressiveshares.com poonamsanghavi@progressiveshares.com	Monday to Friday 9 am to 5 pm

In the absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES / Exchange portal.